

# JANE MALYON

PROFESSIONAL SPEAKER & AUTHOR



## HOW AFTERNOON TEA COULD SAVE THE WORLD!

Transferring teatime etiquette into business harmony - improving business and client engagement. A return to 'nice' directly enhances your bottom line and corporate culture (and makes your company a great place to work)!

Jane may bring along a teapot, cake stand and even a scone or cucumber sandwich...and her British humour will make you laugh out loud. However, don't be fooled. The afternoon tea props are powerful and memorable metaphors for communication methods that make your teams, staff and clients feel treasured.

**"Delightful, entertaining and inspiring. Her joie de vivre is irresistible!"**

Diane Priestley, journalist

## Jane delivers KEYNOTES...

and workshops as insightful as they are hilarious on a variety of niceties that directly enhance your business practice and culture, eg

### **The Currency of Courtesy**

How to improve your bottom line by changing your communication and corporate engagement.

### **Time for Tea**

Memorable lessons from the teapot and tea strainer in building rapport and powerfully engaging with others.

### **One Lump or Two? How to sweeten any deal**

How to play nicely in business because every communication counts. The change is worth it.

**"She's simply an inspiration!"** Lou Johnson,  
Blue Sky Revenue Generation

**"I've watched Jane a few times, she's always wonderful. Completely uplifted a room."**

Philippa Richard

**"Really enjoyed what she had to say at Real Business event. One of my favourite parts of the day."** Patrick Phelan, The Happiness Index

**"Great - brilliant comments!"**

Hunter Ruthven, Editor-Real Business

Jane is the UK's expert on teatime traditions. Etiquette, however, is not just about holding your cup a certain way - it's all about rapport, consideration and communication. Your audience will truly learn how to be more internally relatable and efficient - in an unforgettable way.

**"I've heard a lot of speakers. This lady, Jane Malyon, made a big impression on me. I personally remember only her talk, and to today it's stuck in my mind."** Deborah Luzzi

